

# 2025 PARENT MANUAL



### Dear Parent/Guardian,

Thank you for registering your child for a University of Lethbridge Horns Summer Camp! We are excited to welcome them for an engaging and memorable week of activities.

This document contains important information to help ensure your child has a great camp experience. Please review it carefully. If you have additional questions, we encourage you to visit our Summer Camp FAQ section on our website, Horns Summer Camp Information.

#### PICK-UP & DROP-OFF INFORMATION

Pick up & Drop-off Locations:

**Centre for Sport and Wellness** (4401 University Dr. W), from either set of doors proceed to PE264 (across from Tim Hortons).

 Multi-Activity, Climbing, Fencing, Art, Aquatics, Badminton, Basketball & Drama Camp

Drop off is between 8:30 AM and 9:00 AM and pick up will be at the same location between 4:00 PM and 4:30 PM.

A parking pass is required at the Centre for Sport and Wellness, <u>Summer Camp</u> <u>Parking Pass</u>.

PHOTO ID is required at time of pick up.

## **University of Lethbridge Community Stadium** (4415 University Dr. W)

Soccer Camp

Drop off is between 8:30 AM and 9:00 AM and pick up will be at the same location between 4:00 PM and 4:30 PM.

A parking pass is not required at the stadium.

PHOTO ID is required at time of pick up.

Please check your email daily for updates regarding weather-related location changes.

#### **EXTENDED CARE**

We offer FREE Extended Care for full day camps for those needing additional time for drop-off and pick up.

Early Drop-off: 8:00 AM Late Pick-up: 5:00 PM

\*Please note: camp programming does not begin until 9:00 AM, so campers arriving early should bring activities to occupy their time.

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#### WHAT TO PACK FOR CAMP

Campers should bring a backpack labeled with their name, including the following daily essentials:

- Lunch & Snacks (Nut-Free please!, No fridge/microwave access, No sharing of food/drinks, No guarantee of food purchase availability on campus, please pack all meals and snacks)
- Water Bottle
- Bathing Suit & Towel (NOT needed for Art, Drama or half-day camps)
- Outdoor / Extra Clothing (for weather changes)
- Sunscreen, Bug Spray
- Hat
- Running Shoes
- Hand Sanitizer or Wipes (recommended)

Important: Please do not send valuables, as the University of Lethbridge is not responsible for lost or stolen items.



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#### **CAMPER EXPECTATIONS**

We prioritize a safe, respectful, and positive environment for all campers.

Athletics and Recreation Services Code of Conduct & Discipline Policy:

- Show respect and fairness to all campers and staff.
- Engage in positive sportsmanship.
- No bullying, violence, or derogatory behavior—these will not be tolerated.
- 3-Strike Discipline System: First Strike: Verbal warning and explanation of appropriate behavior. Parents are informed at pick-up. Second Strike: Discussion with camper, expectations clarified. If behavior continues, a parent will be called. Third Strike: Camper is sent home without a refund. Reinstatement is at the discretion of camp leadership. Further misconduct results in immediate removal.
- Physical misconduct results in immediate removal from camp without a refund.

Horns Recreation reserves the right to deny future camp registration for repeated misconduct.





#### **CANCELLATION POLICY**

Cancelled by Athletics and Recreation Services:

Programs cancelled due to insufficient enrolment or instructor availability will be fully refunded.

### Cancelled by you:

- 1.A \$20 cancellation/\$10 transfer fee is charged for each activity/program cancellation or transfer.
- 2. The administration fee is not applicable on refunds due to enrollment quotas.
- 3.All cancellations/transfers must be received in writing, by Athletics and Recreation Services before consideration.
- 4.Cancelling within 7 working days and 1 working day prior to the commencement of the activity/program will result in a 50% refund of original registration fee materials portion of registration will not be refunded.
- 5.Refunds/transfers will not be considered from 1 day prior to the commencement of the activity/program.
- 6.Refund requests received after the start of the activity/program will be considered on an individual basis. These requests need to go to the appropriate program supervisor for approval.

For further inquiries not covered here or on the website, please contact our Customer Service Centre at (403) 329-2706 and they will be happy to help you! If you need to reach your child during camp hours, please call our Customer Service Centre, and they will contact their camp leaders.

We are excited for a fantastic week at camp! Thank you for choosing Horns Summer Camps.

Thank you, Athletics & Recreation Services 403-329-2706 sportrec.csc@uleth.ca